

# Glendale Community Council

## Meeting minutes

### 2020-11-18

Location: online Zoom meeting

Turner Bitton (Glendale Chair) opened the meeting at 7:05 pm

Angela Romero was not available for this meeting.

#### Item 1; **Ken Perko – Sorenson / Unity Center**

- Currently closed due to pandemic
- Various programs reopening scheduled for early 2021

#### Item 2; **Josh Rebollo – Mayors Office**

- Assistance is available for people still requiring economic stimulus checks -deadline Nov 21  
Go to [slcgov.com](http://slcgov.com) or call the IRS help line at 1-800-919-9835. The Volunteer Income Tax Assistance (VITA) help site is also available by calling 211 or 1-800-906-9887.
- Reminder that the *Good Neighbor Guide* is a useful source of contact info for city services -copy attached
- Our Keep Glendale Beautiful subcommittee is working with the Urban Forestry Subcommittee to ensure our trees receive the care they need.

#### Item 3; **Det. Oliver – SLC Police**

- Recent shootings appear to be retaliation activity between gang members in our area
- The Community Intelligence Unit will be disbanded resulting in a drop from 7 to 3 officers on the Community Oriented Policing (COP) squad. This community council will advocate for Det Oliver to remain in our area.
- District 2 crime has seen a 2020 increase in robberies and aggravated assault. Overall 10% increase which is lower than city as whole but our total crime numbers are higher than other areas.

#### Item 4; **Andrew Johnston – City Councilman**

- Police budget was kept flat this year.
- Police response times have extended significantly.
- The Pennywise Market site is a trouble spot being addressed.
- Waterpark: Added security has been budgeted.

#### Item 5; **Megan Waters – UTA Rider Survey**

- Gave an update on how UTA has adapted to decreased ridership during pandemic and how they will respond to future trends.

#### Item 6; **Julianne Liu and U of U students – Envisioning a Dark Sky Future**

- A very informative presentation on how better lighting policies can help Glendale be more dark sky friendly.
- A motion for our community to adopt these lighting principles was tabled pending further input and will be followed up at the next meeting.

Links:

City has a list of COVID Resources on its website <https://www.slc.gov/mayor/covid-19/>

Keep using SLC mobile app

*Prepared by Jeremy King –please send any corrections or additional information to the board at:*  
[board@glendalecouncil.org](mailto:board@glendalecouncil.org) or [chair@glendaleutah.org](mailto:chair@glendaleutah.org) or 801 564 3860



# Good Neighbor Guide

Updated January 2020

## ADA/ACCESSIBILITY ISSUES

Salt Lake City is committed to being accessible to people with disabilities. Questions or complaints about city accessibility can be addressed by the city's Policy Advisor and Community Outreach for Diversity and Human Rights.

Mayor's Office: (801) 535-7697; [www.slc.gov/odhr](http://www.slc.gov/odhr)

**Other ADA issues—Access Utah Network: (801) 533-4636 (TTY Relay: 711); [www.ada.gov](http://www.ada.gov)**

## CALL 2 HAUL – New Bulk Waste Program

In 2018, the city replaced Neighborhood Cleanup with Call 2 Haul, a program to collect large bulky items. Each SLC waste customer receives one pickup per year, now available year-round. Electronic waste and up to four tires are now accepted. Set-out time for items limited to 24 hours. Other restrictions and rules apply. Visit [www.slccgreen.com](http://www.slccgreen.com) for full details.

**Waste & Recycling: (801) 535-6999** – Call to Schedule

## BOARDED/UNSECURED BUILDINGS

Vacant houses/buildings must be locked and secured. Some buildings require boarding and an annual fee.

**Civil Enforcement: (801) 535-7225**

## BUSINESS LICENSING

For questions involving requirements or possible business licensing violations. Also includes home businesses, mobile vendors, and the Landlord/Tenant Program.

**Business Licensing: (801) 535-6644**

## CERT (COMMUNITY EMERGENCY RESPONSE TEAM)

This 3-day or 7-evening course teaches basic emergency response principles and techniques such as search and rescue, first aid, and team organization.

**Emergency Management: (801) 799-3604**

[www.slc.gov/em/cert](http://www.slc.gov/em/cert)

## COMMUNITY CONNECTION CENTER – CCC

If you or your family is experiencing homelessness or are in a crisis, the CCC can provide a safe environment for you to access individualized care, support, and appropriate community resources.

**Outreach – Dispatch: (801) 799-3000**

**Schedule Appointment: (801) 799-3533**

## CRIME/POLICE

Call **911** for immediate assistance (emergencies). Call dispatch for non-emergency response. Contact your district's Community Intelligence Unit (CIU) detective to report crime problems in your community.

**Emergency: 911**

**Police Department Dispatch: (801) 799-3000**

(non-emergency response and community detectives)

**To submit a tip: Call dispatch (you may remain anonymous) or submit online: [www.tipssubmit.com](http://www.tipssubmit.com)**

## DRUG ACTIVITY

Report suspected drug activity to the drug hotline.

**Drug Hotline: (801) 799-DRUG (3784)**

## EMERGENCY PREPAREDNESS

Plan ahead before disaster. Build a 96-hour kit for each household member, including pets, businesses, communities, and associations. Get involved and be informed. Be S.A.F.E. and connect with your closest elementary school.

**Questions: (801) 799-3605; [www.bereadyslc.com](http://www.bereadyslc.com)**

## ENVIRONMENTAL ISSUES

**Sustainability: (801) 535-6470; [www.slccgreen.com](http://www.slccgreen.com)**

## FENCES

Must be kept upright and in good condition; cannot be over 4 feet in front yard, 6 feet in back; a permit is required to construct a fence. **Civil Enforcement: (801) 535-7225**

## FIREWORKS

Most restrictions are set by the State of Utah. Cities may set additional restrictions. For information, go to <https://firemarshal.utah.gov/> or [www.slcfire.com](http://www.slcfire.com).

**Questions — State Fire Marshal: (801) 284-6350**

**Reporting — Non-emergency police line: (801) 799-3000**

## GANG ACTIVITY

To report gang activity, please call:

**Gang Tip Hotline: (801) 799-GANG**

**Confidential tips can be sent via text at: TIPSSLCDP**

**Tips with photos can be sent via text at: CRIMES**

## GARAGE/YARD SALES

Households limited to 2 sales, no more than 3 days in length, per year; signs must be removed within 3 days of sale.

**Civil Enforcement: (801) 535-7225**

## GARBAGE CANS

Out by 7am; may be out night before pickup; must be off the street by midnight on day of pickup.

**Household (green bin) garbage cans— Waste & Recycling**

**Customer Service: (801) 535-6999**

**Dumpster violations—call number on dumpster or Salt Lake County Health Department: (385) 468-3835**

## GRAFFITI

Must be cleaned immediately; call to report for cleanup; adopt a spot by covering graffiti with paint supplied by the City.

**Graffiti Hotline: (801) 972-7885**

## HOST – Homeless Outreach Service Team

if you or someone you know needs clothing, dental care, food, housing assistance, obtaining an ID, medical assistance, shelter, or work, HOST is here to provide assistance.

**HOST: (801) 799-3035**

## HOUSEHOLD HAZARDOUS WASTE

Do not throw paint, batteries, oil, cleaning supplies, chemicals, CFL and fluorescent tube light bulbs, tires or electronics in trash or include them with your annual cleanup. Take hazardous waste and electronics to the hazardous waste office at the landfill or annual hazardous waste collections sites sponsored by:

**Salt Lake Valley Health Department: (385) 468-3835**

## HOUSING ISSUES

No more than 3 unrelated adults (2 beyond one family) living together in a single housing unit; must have heat and water. House numbers are required, must be 3 inches tall and in a contrasting color.

**Civil Enforcement: (801) 535-7225**

## ILLEGAL DUMPING

The landfill (6030 West 1300 South) is available for excess materials (Monday-Saturday, 8am-4pm). It is illegal to dump waste on public property. **Waste & Recycling: (801) 535-6999**

## JUNK & OUTDOOR STORAGE

Yards are not to be used as storage areas for unlicensed vehicles, building materials, appliances or junk.

**Civil Enforcement: (801) 535-7225**

## LIGHTING

Private property—Lights are not to shine or glare onto neighbor's property.

**Civil Enforcement: (801) 535-7225**

**Public property—Transportation Division: (801) 535-7147**

**For Maintenance: 1-800-814-4311**

## LITTER

Must keep in garbage cans; not permitted to blow into street or neighbors' yards; do not sweep into street.

**Waste & Recycling: (801) 535-6999**

## MAYOR'S COMMUNITY LIAISONS

The Mayor's Community Liaisons work directly with SLC residents to provide outreach and solutions to the community on a variety of needs, and concerns. Find your District at [www.slc.gov/mayor](http://www.slc.gov/mayor)

**Districts 1, 2:** Josh Rebollo (801) 535-7976;

[Joshua.Rebollo@slcgov.com](mailto:Joshua.Rebollo@slcgov.com)

**Districts 3, 4:** Eva Lopez (801) 535-7741;

[Eva.Lopez@slcgov.com](mailto:Eva.Lopez@slcgov.com)

**Districts 5, 7:** Tim Cosgrove (801) 535-7238;

[Tim.Cosgrove@slcgov.com](mailto:Tim.Cosgrove@slcgov.com)

**Districts 6:** Jamie Stokes (801) 535-7110;

[Jamie.Stokes@slcgov.com](mailto:Jamie.Stokes@slcgov.com)

## NOISE

The noise regulation prohibits loud noise at night between the hours of **10:00 p.m. and 7:00 a.m.** The regulation also sets limits for extremely loud noise during daytime hours.

Exemptions: Emergency services, HVAC systems, portable mechanical equipment during day, municipal approved events with special permission, public assemblies/crowds, and snow removal. See regulation for details.

Motor Vehicles – Must have muffler meeting mfr. specs.

**Noise complaints – After hours/weekends: (801) 799-3000**

**SLC Police Dispatch: (801) 799-3000**

## OUTDOOR BURNING

Do not burn trash. For patio fireplaces or culinary purposes, fire must be less than 3 feet wide and 2 feet tall, 25 ft from structures or combustible material, constantly attended, with extinguishing equipment ready. Special burns such as pit roasting need to be cleared by the Fire Department.

**Salt Lake County Health Department:**

[www.slco.org/health/air-quality/wood-burning/](http://www.slco.org/health/air-quality/wood-burning/)

**Fire Prevention Bureau: (801) 799-4150; Emergencies: 911**

## PARKING

Public Property—No parking on street for more than 48 hours without moving; cannot park within 5 feet of driveway, 20 feet of crosswalk, 30 feet of stop sign, over sidewalk, on parking strip; only 1 car per licensed driver per household on street.

**Parking and Enforcement: (801) 535-6628**

Private property—No parking on lawn; vehicles must be on a hard surface and be registered. Permit required for installation of new concrete. **Civil Enforcement: (801) 535-7225**

## PARK STRIPS

Property owner/tenant responsible; no weeds; must be 33 percent vegetation; vegetation that is not over 22 inches high and non-continuous specimen plants may be as tall as 36 inches high, 10 feet away from the ends of the strip and do not form a continuous hedge; tree planting/trimming must be cleared by Urban Forester. Rocks may not be used as a mulch within a 36 radius (72 inch diameter) of a park strip tree unless an operable irrigation system is installed (rocks reflect/retain heat and emit it

during the night and further stress street trees that do not have supplemental water).

**Civil Enforcement: (801) 535-7225**

**Urban Forester: (801) 972-7818**

**Conservation: (801) 483-6860**

## PESTS (RATS, MICE, RACOONS, SKUNKS)

**USDA Wildlife Services: (385) 419-3405**

For inquiries about a dead animal, please contact:

**Salt Lake County Animal Services: (801) 743-7045**

## PETS

Dogs—No quantity limit. Must be licensed (fine for failure) with rabies vaccine. Cannot run loose, must be on leash. Owners must clean up feces weekly. Barking dogs are a nuisance. Cats— No quantity limit. Must be licensed (fine for failure) with rabies vaccine. Residents may trap wild/nuisance cats.

**Animal Services: 385-GOT-PETS (385-468-7387).**

## PHARMACEUTICAL WASTE (OLD MEDICATIONS)

Do not flush down toilets or drains. Drop-off locations at the SLC Police Stations at 1040 West 700 South or 475 South 300 East.

**More information: [www.slcgreen.com](http://www.slcgreen.com)**

## PLANNING & ZONING

**(801) 535-7700; [zoning@slcgov.com](mailto:zoning@slcgov.com)**

## RECYCLING

Residential recycling (blue bin) and yard waste (brown bin) services are provided as part of the city's garbage service. Glass recycling is available for an extra fee or use a free drop-off site. High rise, business, and multi-family recycling is available through most waste haulers. Visit [www.slcgreen.com](http://www.slcgreen.com) for details on recycling options.

**Waste & Recycling: (801) 535-6999**

## REQUEST/REPORT

SLC Mobile is a real time, free, civic engagement platform that allows the public to communicate non-emergency civic issues directly to city government from their smart devices. Download the app from the App Store or Google Play

## SHOPPING CARTS

Report abandoned carts; usually picked up within 1 week.

**Shopping Cart Hotline: (801) 523-6498, or (801) 535-7704**

## SIDEWALKS

Repair—Property owner responsible; assistance available through City; report cracks, root damage, raised sections. Obstructions— Cannot block sidewalks with vehicles, storage, bushes, or trees.

**Streets and obstructions: (801) 535-6934 SIGNS**

**Signs** may not be placed on public property (parking strips, utility poles, etc.) without permission from City. Signs on private property are controlled by ordinance.

**Violations—Civil Enforcement: (801) 535-7225**

## SNOW REMOVAL

Residents and businesses are responsible for removal of snow from entire sidewalk; enforcement begins 24 hours after snowfall; cannot shovel snow into street. Help clear crosswalks.

**Sidewalk violations—Civil Enforcement: (801) 535-7225**

Please be prepared with the exact address. If it is a business, provide the name of the business the property is adjacent to.

## STANDING WATER/AUTO FLUIDS

No auto fluids (oil and antifreeze) on ground or street. Standing water causes odor, bacteria growth, and breeds mosquitoes.

**Auto Fluids: Salt Lake County Health Department:**

**(385) 468-3862**

**Standing Water and SLC Mosquito Abatement:**

**(801) 355-9221**

## TRAFFIC SIGNS & SIGNALS

**Requests for new signs/signals—Transportation Division: (801) 535-6630**

**Missing or damaged signs—Sign Shop: (801) 535-6992**

## TREES

Privately-owned—Trees that encroach or fall on a neighbor's property are a civil matter between property owners.

City trees—Adjacent property owners are responsible for watering city trees in the park strip. Cannot plant, trim or remove City trees without permission. A planting program is available to request a tree. Call about broken limbs or dying trees.

**Urban Forester: (801) 972-7818 VENDING**

## VENDING

Mobile food vendors are not allowed in residential areas. Cart and truck vendors must have a business license and food handlers permit and comply with City ordinance. Ice cream vendors need business license to be posted on the vehicle in 3-inch letters.

**On public property—Property Management: (801) 535- 7133**

**On private property—Permits: (801) 535-7700**

## SEWER/STORM DRAINS

**Public Utilities Customer Service: (801) 483-6900**

**24-hour emergency line: (801) 483-6700; [www.slc.gov/utilities](http://www.slc.gov/utilities)**

## WEEDS

Lawn or any weeds over 6 inches constitutes a violation; enforcement normally done April through October.

**Civil Enforcement: (801) 535-7225**

## YARD WASTE RECYCLING

Year-round curbside collection of yard waste (grass clippings, leaves, branches, Christmas trees, fruit and vegetable scraps), no additional charge for residents with City garbage service.

Qualifying businesses and multi-family units are charged per container per month for weekly service.

**Streets & Waste & Recycling: (801) 535-6999**

[www.slcgreen.com](http://www.slcgreen.com)